



City of
Langley Washington

PSE Power Outage Update

PSE Situation Report: Whidbey Island
Damaging winds up to 64mph and heavy rains moved across Whidbey Island last night knocking 37,322 customers out of power. The wind coupled with saturated soil from days of rain has caused fallen vegetation and extensive damage to the electric system (currently 34 outage events and 29 circuit lockouts). We do not have an estimated restoration for the Island at this time. When an ETR is established, we will send an update to this report.

We've opened our Emergency Coordination Center and Island County storm base to coordinate restoration efforts. Helicopters are conducting ongoing damage assessments to transmission lines. Deception Pass Bridge was closed due to semi-truck blown over (open as of 0844). Crews have since been dispatched to the Island, and we're working on bringing in out-of-area crews. Areas assessed so far show

extensive damage.

Our first step in restoring power is damage assessment: getting a look at what's been done to the system and determining the extent of repairs that are needed. The process takes time and crews may be delayed, as unsafe weather remains an issue. Unsafe weather and road conditions can slow these efforts.

We understand how difficult it is to be without power - especially with so many of our customers working from home and/or navigating remote learning. Our crews will work as quickly as they can to safely assess damage and make repairs to equipment while following COVID-19 safety protocols.

The best place to find outage restoration times is by checking the PSE outage map at pse.com/outagemap, or by using the myPSE app. Regular updates and restoration times are posted as they are available.

Safety first. Never touch or go within 35 feet of downed power lines because they might be energized. Call PSE at 1-888-225-5773 or 911 to report problems.

If you are without power, remember:

- Never use a natural gas range for heating, or charcoal as an indoor heating or cooking source.
- If you're using portable heaters, keep them away from furniture, draperies and other flammable materials.
- Always use flashlights instead of candles.

Report and track power outages online:

- Online outage reporting: pse.com/outage
- Outage map: pse.com/outagemap
- myPSE mobile app: pse.com/app
- For general outage information, see: pse.com/advisories
- For outage preparedness tips, see: pse.com/storm

As always, please feel free to contact me via email or the phone number below.

**Thank you,
Carryn**

**Carryn Vande Griend
Local Government Affairs & Public Policy
PUGET SOUND ENERGY**

Carryn.VandeGriend@pse.com

Cell: (425) 530-3678



